



ATTENDANCE: 6 Family Members attended via Zoom, 3 in attendance in the Grand Rm
Staff: Kerri Hill (Staff Liaison), Lindsay Vandenberg (Vision Administrator)
Chairperson: Debbie K, Vice- Chairperson Bobbijo Q

Quorum: *Quorum consists of five members eligible to vote one being of the executive panel and the others representing a minimum of four resident family members. One vote per family.*

1. Welcome (Debbie K)

- 1.1. Quorum met
- 1.2. Good news stories: There were none

2. Business/action items arising from Last Meeting: Minutes: January

- 2.1. January minutes posted on the website under Family Members Tab. **Motion:** That the Vision Family Council Minutes of January 17, 2024 be approved as written. Moved: Bobbijo Seconded: Hilary Carried
- 2.2. Update to Family Council regarding Elopement and Unwanted person - Debbie
 - Board of Directors response to our letter of January on February 9, 2024 to advise that there would be nothing further done with respect to this issue. Furthermore, CEO Heather Martin would not be attending this meeting, despite Heather's earlier offer to attend.
 - Lindsay answered questions from Family Members regarding mixed messages as to why WanderGuard was removed and implementation of Apple Air Tag
 - She clarified that Administration did discontinue the WanderGuard because it was not compatible with the new call bell system
 - Apple Air Tags and PSW checks are what are in place – she reiterated that they have the safety and security of the residents as an utmost concern
 - Board has made a decision which she must abide by
 - She acknowledged Family Members' ongoing concerns and will go back to Virginia and Heather to discuss
 - Lindsay advised some of the items in place for residents with dementia: Safety checks are determined based on level of dementia; Air Tags (no one is happy with); standardized elopement risk assessment; move residents to an upper floor;
 - Comments from Family Members
 - CCAC and the LIHN are guiding family members to Vision on the basis of them having WanderGuard – and it doesn't exist
 - Air Tags do not work – this will only help find their loved ones after they have left Vision and are in potential danger
 - Residents with dementia do not know to look both ways when crossing a road and Vision is located on 2 of the busiest streets in Sarnia

- Are the safety checks logged? At the end of shift, they log that they have seen a resident every 30 min
- Admin should place a big STOP sign at the doors and send a letter to all Family Members/Visitors/Volunteers asking them to be aware of anyone leaving with them
- Family Member relayed that another serious elopement took place in February 2024

MOTION: That Family Council reinitiate discussions with Administration regarding Elopement and Intrusion as the Board's response is not adequately addressing the concerns of Families. Moved by: Hilary Seconded: Barb Carried unanimously

Complaints process – it is still in progress – Family Council reviewed and suggested that philosophy move to the bottom of the page – email addresses should be added for all contacts including the Chairperson of the Board – (Lindsay advised that it is supposed to go through Heather Martin). Lindsay agreed to send to Debbie and they would continue working on it. Lindsay agreed to have it come back to Family Council before being finalized.

Q & A with the Lindsay (Administrator)

- Gerry App is moving along well – Lindsay thinks it is a great app – checking with other homes to make sure it is as good as they said it is – roll out will take about 6 weeks once it is approved – more to come on that

Q & A with Kerri (Program Service Manager)

- No questions – getting out on more bus trips as the weather improves

3. Family Council New Business & Initiatives

3.1. New Executive members – Debbie asked for Family Members to step up. We need all positions for Executive filled. We are looking for a Chairperson, Vice Chairperson and a Secretary. If you think you would like to do any of these position please let Debbie or Kerri know.

4. Round Table / Forward Agenda Items

- Can Family Council lobby the government for more help for Long Term Care homes? No we cannot. Family Council are not lobbyist groups to the government – it is not part of our mandate.
- It was noted that there has not been a notification to ALL Family Members that the Wander Guard System has been discontinued and to watch for residents leaving unaccompanied. It places the onus on visitors to the home to police the doors. Perhaps if more Family Members knew the seriousness of the Elopement situation, there would be more people attend Family Council meetings.

5. Adjournment

The meeting adjourned at 8:25 pm.

Next Meeting: To be Determined (Elections) via zoom or in person in the Grand Room

NOTE: meeting was recorded for the sole purpose of accuracy and ease in preparing secretary minutes, in a timely manner. Membership names are protected unless added by permission of a specific member.