



## **Resident Family, Staff, Volunteer and Essential Visitor Update Nov 9 2023**

### **COVID-19 Outbreak: Rest Home**

November 9, 2023 – We have 2 residents who are positive for COVID-19 in the Rest Home. We have been in contact with Public Health, and they will guide our response to the outbreak. Please see below for guidance when visiting the Rest Home

### **Outbreak Protocols:**

Essential Visitors (EV) ON Rest Home: there is a limit of SIX EV per resident on the unit at a time. If your loved one is in isolation, you must follow the precaution signage on the door. This also means wearing a surgical mask and eye protection (Face visor) while on the unit at all times. Follow the signs for putting on and taking off the required Personal Protective Equipment if you are entering an isolation room. N95 masks and eye protection is required for all employees.

Please do not visit with other residents on the unit. Hand hygiene is vitally important to not spread this virus.

If you wish to become an EV please call 519-336-6551 and leave a message for the receptionist to sign up for one of our scheduled Infection Prevention and Control courses.

**General Visitors:** Are not allowed Rest Home but are allowed in the Nursing Home.

**Palliative Care/End of Life:** Visiting a Resident who is on End-of-Life care: All visitors are welcome to be with their loved ones who are receiving palliative/end of life care. We ask that you limit the number of visitors to 6 at a time. Surgical masks and eye protection required.

**Resident Outings** – non-essential resident outings for Rest Home Residents will stop as of today. There is no cross over to Nursing Home. Small social distanced activities can still occur in the Rest Home, ensuring social-distancing and masking if residents wish.

Nursing Home: No change to practice at this time.

If you have any questions related to the above, please reach out to myself at the number/email below.

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