

Resident Council Meeting-RH– August 2022

<b>Meeting Name</b>	Resident Council Minutes – Rest Home		
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<b>Date</b>	August 31, 2022	<b>Location</b>	RH Living Room
<b>Start Time</b>	1:15pm	<b>End Time</b>	2:15pm
<b>Meeting Facilitator</b>	K. Hill	<b>Minutes Prepared by</b>	K. Hill

<b>Meeting Type</b>	Monthly Resident Council Meeting		
<b>Attendees</b>	7 residents, 1 resident Council Assistants		
<b>Distribution List</b>	V. Bright, H. Martin, A. Burnard, J. Bastien, D. Murray, K. Hill, posted		

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**1.0** Welcome by Chair: K. Hill

1.1 Approval of Non-Resident Attendees: There were no guests this meeting

**2.0** Business Arising from Last Meeting: July 27<sup>th</sup>, 2022

- When will the dryer in the Nursing Home be fixed, as they are using the Rest Home one at this time and hard for residents to get their laundry done? Virginia responded: my apologies, the Nursing Home staff are to be using the staff laundry room, not the resident laundry room! This will be corrected immediately. **RESOLVED**

- The Auditorium is becoming a storage unit again is there a chance this can get cleaned out as it is hard to do programs in this room. The Auditorium has been cleaned. **RESLOVED**

**3.0** New Business – Nothing to pass along in this section.

**4.0** Standing Agenda Items:

4.1 Activity Dept. Update:

Sept 5 – Labour Day

Sept 8 – Star Trek Anniversary – movie time

Sept 12 – Chocolate Milkshake day come on down for  
1:30 in the dinning room

Sept 13 – Picnic lunch and fries under he Bridge please  
sign up

Sept 22 – Senior Prom at 2pm in the Grand Room

Sept 28 – Resident Council Meeting at 1:30pm

4.2 Nursing Dept. Update: N/R

4.3 Admin Dept. Update:

**Administrator’s Report:**

**HVAC Replacement (Nursing Home):**the unit was replaced on August 9th and is working very well. Some areas are now too cool and we are working to balance the system. Media Reports the Homes is not Airconditioned: as you know both of our Homes are airconditioned. We use a system called “Tempered Air” in the resident bedroom, which is part of a mechanical cooling system. The Ministry of Long-Term Care has now issued a Director Order to install vented air conditioning in every resident room in the Nursing Home. Our current system was approved by the Ministry of Health in 2001 and again in 2010 when we added on the newest addition, but now the Ministry is telling us the system we

installed, “Tempered Air” no longer fits the definition of mechanical cooling in the Fixing the Long-Term Care Act. We are working with the Ministry to install a new system that will continue to keep our temperatures in the acceptable range of 22-26 degrees.

**Crawford Street:** The watermain fixing of Crawford Street began August 15th . It will take approximately 2/5 months. COVID testing will continue in the Corporate office, families will be able to access our Crawford Street parking lot. Our administrative team is all parking at the Arena to ensure there is enough parking for families.

**Bus:** at the time of writing this, we still have not heard a delivery time for the bus but continue to be hopeful it will come in the summer.

**RHRA Fee Increase:** The Retirement Homes Regulatory Authority has issued a public consultation period for their proposed fee increase per each resident room in Retirement Homes. This has been posted on our Vision Face Book Page for families of the Retirement Home to read and complete if they want to put feed back in. You are more than welcome to put your feed back in as well, or we can assist you to provide your comments. We can also submit one response on behalf of all our residents. Please discuss with Kerri Hill. As always please reach out if you have questions or concerns, Virginia

- 4.4 Housekeeping Dept. Update: Residents wanted to thank the staff for a job well done as things are looking good.
- 4.5 Maintenance Dept. Update: N/R
- 4.6 OARC Update:
- 4.7 Resident Bill of Rights Monthly Education: Reviewed #9

The right to have his/her lifestyle and choices respected and to freely pursue his/her social, cultural, religious, spiritual and other interests as long as the resident's lifestyle choices and pursuits do not substantially interfere with the reasonable enjoyment of the home for all usual purposes by the licensee and other residents.

4.7 Rest Home Flower Fund – There was a cheque this month for \$35.51. Brining our Balance remains at \$706.48.

4.9MOH Inspections – N/R

4.10Review of the Quality Improvement Plan:

4.11Resident Satisfaction Quarterly Report:

4.12Resident Admission Package (review Jan)

4.13Dining and Snack Time Review (review Aug) Reviewed with no concerns

4.14Menu Cycle Review (Review each menu cycle): Reviewed in May 2022.

4.15Resident Council Assistant Approval (review June) Reviewed May 2022.

4.16Home's Philosophy Statement: Treat others as You would like to be treated.

4.17Review of the Resident Satisfaction Survey (review Nov)

4.18Letter of Disclosure of Non-Arms Length Relationships (review Jan)

4.19Review of Policy Recreational Cannabis 550-M-15 (review Jan)

4.20Review of Visitor Policy (review Aug)

4.21Review of Emergency Plans (review Aug) this took place in July.

**5.0 Food Committee:** These are being asked from those in attendance at the meeting;

- Can we have more iceberg lettuce
- Residents are feeling the meals is to rushed they are getting their dessert served before they are done their main course.
- Salmon pieces to small
- Continue to run out of desserts
- Peach pie was not well presented it was all smashed up in a small bowl.

**6.0 Round Table:**

- C. Nunn stated she was to get new closet doors in her room as she does not have a wardrobe and has not received them yet? They are not closing properly. **Action: H. Martin**
- Is there a chance that rooms can be repainted for those who have been here a long time? Also for those rooms who have not has their tubs removed is it possible to have this completed as well? **Action: H. Martin**
- Are we able to have blast from the Past come in and entertain and can we have a casino trip? **Action: K. Hill**

**7.0 Date of Next Meeting: August 31, 2022 @1:30pm**

**8.0 Closing**

Copy to Administrator, CEO, Team members